

SDS Stripe Billing Terms & Conditions

Effective Date: Immediately effective for all customers billed via Stripe

1. Purpose of Saving Payment Details

By saving your card or bank account details with SDS via Stripe, you authorise SDS to securely store this payment information for the purpose of processing current and future payments owed for orders and services provided by SDS.

2. Direct Debit Authorisation

All customers billed through Stripe will be transitioned to **direct debit** as the default payment method. This means SDS will automatically charge the saved card or bank account on file for amounts due, without requiring manual payment action from you for each transaction.

3. Timing and Frequency of Charges

- **Subscriptions:** Charges will be processed automatically on each renewal date in line with your subscription billing cycle (e.g., monthly, quarterly, or annually, as applicable to your plan).
- **One-off Orders/Services:** Charges will be processed upon invoicing or at the agreed milestone/delivery date for the order or service.
- **Recurring Fees:** Any recurring fees associated with your account will be debited on the applicable due date without further notice, unless otherwise required by law.

4. Notification of Changes

SDS will provide reasonable advance notice via email of any material changes to charge amounts, billing frequency, or these terms, where required.

5. Failed Payments

If a direct debit payment fails, SDS may retry the charge and/or contact you to update your payment details. Continued failure to maintain valid payment details may result in suspension of services.

6. Updating Payment Details

You may update your saved card or bank account details at any time via your SDS account portal. It is your responsibility to ensure details remain current and valid.

7. Acceptance of Terms

By uploading and saving payment details, or by placing any new order or continuing to use any existing order/service with SDS, you acknowledge and agree to these Stripe Billing Terms & Conditions.

8. Data Security

Payment details are processed and stored securely by Stripe in accordance with PCI-DSS compliance standards. SDS does not directly store full card numbers.

9. Contact

For questions regarding these terms or assistance with your payment details, please contact support@stratadigitalservices.com.au.